Tech Troubles, Fixed

Diagnose and fix your computer and phone problems, with AI.

10 prompts to describe the fault, decode an error message, repair safely, recover access and prevent the next one, with no tech background.

Free for the SYSTINFO community

GOOD TO KNOW

AI guides, you act.

In 2026, describing a problem to ChatGPT, Gemini or Le Chat, or showing them a photo of the screen, gives a diagnosis and steps in seconds. Very handy, but the AI cannot see your device. Three habits before you follow its advice.

- **The AI cannot see your screen**
  Describe exactly what happens, or send a screenshot or a photo. A good diagnosis depends first on what you show it.
- **Back up before any move**
  Resetting, formatting or deleting can be irreversible. Copy your important photos and files before acting on advice.
- **Real support never asks for your codes**
  No serious fix asks for your password, a code sent by SMS or a card number. Beware of fake support.

The right habit: describe precisely, back up before acting, keep your codes to yourself.

THE METHOD

Ten prompts, five steps.

No IT background needed. These 10 prompts take you from fault to fix: diagnose, repair, secure, set up, then prevent. Change the brackets to fit your device.

Every prompt follows the same recipe: Role, Context, Task, Format. Copy the structure, change the brackets.

01 **Diagnose the fault**
· 2 prompts

02 **Repair safely**
· 2 prompts

03 **Secure and recover**
· 2 prompts

04 **Set up and configure**
· 2 prompts

05 **Prevent the next one**
· 2 prompts

PROMPT 01 · DIAGNOSE

The Symptom, Described

PROMPT TO COPY

Role: you are a patient, plain-speaking tech helper.
Context: my [device: phone, computer] is [exact symptom], since [when], after [event: an update, a drop].
Task: find the most likely causes and ask me what you need to know.
Format: 3 likely causes ranked, 3 questions to narrow it down, and the simplest test to run first.

What you get

A clear diagnosis instead of panic. You know what to check first, without breaking anything.

PROMPT 02 · DIAGNOSE

The Error, Decoded

PROMPT TO COPY

Role: you are an expert who translates technical jargon.
Context: my device shows this error message: [paste the text, or attach a photo of the screen].
Task: tell me in plain words what it means and what to do.
Format: the meaning in one simple sentence, the likely cause, and 2 or 3 fixes from safest to riskiest.

What you get

A scary message becomes clear. You act instead of staring at a baffling screen.

PROMPT 03 · REPAIR

The Guided Repair

PROMPT TO COPY

Role: you are a technician who explains step by step.
Context: my problem is [problem], on [device and system version].
Task: walk me through fixing it myself, safely.
Format: numbered steps from safest to most advanced, what to back up first, and when to stop and see a pro.

What you get

A reassuring path to follow. You fix the basics yourself and know where the line is.

PROMPT 04 · REPAIR

The Sluggish Device

PROMPT TO COPY

Role: you are a device-performance specialist.
Context: my [device] is slow, freezes and is low on space, it is [age, model].
Task: help me speed it up without buying anything.
Format: 5 concrete moves ranked by impact, what not to delete, and how to free space safely.

What you get

A device that breathes again. More speed and space, without spending a cent.

PROMPT 05 · SECURE

Backup First

PROMPT TO COPY

Role: you are a careful adviser on personal data.
Context: before I [repair, reset, switch devices], I want to protect [photos, contacts, documents].
Task: explain how to back everything up simply.
Format: what to back up first, 2 methods to choose from (cloud, cable), and how to check the copy is complete.

What you get

Peace of mind before you act. Even if a step goes wrong, your memories are safe.

PROMPT 06 · SECURE

Access Recovered

PROMPT TO COPY

Role: you are an account-recovery expert who plays by the rules.
Context: I can no longer sign in to [account, device], because [forgotten password, lost code].
Task: show me the official, safe way to recover access.
Format: the steps through the real service, the traps to avoid, and how never to get locked out again (without ever sharing my codes).

What you get

Access regained through the right door. You dodge fake services and repair scams.

PROMPT 07 · SET UP

The New Device

PROMPT TO COPY

Role: you are an installer who skips no step.
Context: I am moving from [old device] to [new one], I want to keep [data, apps, settings].
Task: give me a setup plan that loses nothing.
Format: the order of steps, how to transfer my data, the security settings to do right away, and what to do with the old one.

What you get

A smooth start. Everything is transferred, set and secured from day one.

PROMPT 08 · SET UP

The Right Setting

PROMPT TO COPY

Role: you are a guide to menus and settings.
Context: I want to [turn on, turn off, change] [feature] on [device and system], but I cannot find where.
Task: tell me exactly where to tap, step by step.
Format: the full menu path, the exact name of the option, and how to check it took effect.

What you get

The right setting without hours of hunting. You take back control of your device.

Routine Upkeep

PROMPT TO COPY

Role: you are a coach who keeps devices healthy.
Context: I want to avoid breakdowns on my [devices],
which I use for [uses].
Task: suggest a simple upkeep routine I can keep.
Format: moves by frequency (weekly, monthly, quarterly:
updates, backups, cleanup), as one short list.

What you get

Fewer breakdowns, less stress. A few well-placed minutes spare you the big trouble.

PROMPT 10 · PREVENT

Before You Call

PROMPT TO COPY

Role: you are a helper who sets you up well.
Context: when a problem comes back, I want to know what to check before calling a technician or support.
Task: give me a checklist to save time and money.
Format: the 5 basic checks in order, the details to note (model, message, what changed), and the questions to ask the pro.

What you get

A habit that saves time. You arrive prepared, and sometimes the problem clears before the call.

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